

# Frequently Asked Questions: South Park Library Computer Classes



## **How do I sign up for a Computer Class?**

View our upcoming computer classes on our Calendar of Events page [https://southpark.librarycalendar.com/events/month?age\\_groups%5B4%5D=4&program\\_types%5B20%5D=20](https://southpark.librarycalendar.com/events/month?age_groups%5B4%5D=4&program_types%5B20%5D=20) and select the class you would like to sign up for. We will need your name, phone number, and e-mail address. Patrons can also stop in or call us at 412-833-5585 to sign up.

## **Are the Classes Free?**

Yes, all computer classes are free to the public.

## **Where do the computer classes take place?**

Our computer classes will take place at the computer station behind the glass in the back of the library, unless otherwise noted.

## **When do computer classes take place?**

Computer classes take place on certain Tuesdays and Wednesdays. Classes begin at 5:30pm. For specific dates and times for each computer class, please ask a librarian, give the library a call at 412-833-5585, or consult a computer class schedule flyer.

## **Do I need to bring anything to class?**

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You will need to have an active library card to log on to the computers and a willingness to learn. Although not a requirement, patrons are welcome to bring their laptops, tablets, etc. with them.

## **How many people can sign up for one class?**

The maximum amount of people we accept in a single class is **\*\*six (6) people\*\***.

If anyone signs up after the **six (6) person limit is reached**, they will be placed on a waiting list.

## **When will (insert name of Computer Class here) be offered again?**

Each month, we rotate through our list of active classes. Once a monthly class list is approved, we will post that information on our website, on social media, in our newsletter, on library flyers, and in the Park News at the end of the month/beginning of the following month.

## **Which operating system is on the computers?**

Currently, the library computers utilize the **Windows 11 operating system**.

## **When would a Computer Class be Canceled / What if I can't make it to a class?**

The library makes the decision to cancel a computer class if there is any inclement weather or other emergency. All patrons signed up for that class will be notified. Also, if you know you won't be able to attend a class, please call the Library at 412-833-5585 to let us know that you won't be able to make it.

If you have any other questions regarding the Library's Computer Classes, please feel free to stop by the library or call us at **(412) 833-5585**.